

## End-to-End Solution for Security & Management of IM, P2P & Other Greynets

### About FaceTime Enterprise Edition

FaceTime Enterprise Edition is a comprehensive solution for the security, management and compliance of real-time communications, consisting of user policy management, message hygiene, spyware prevention and targeted remediation, archiving for compliance, blocking unauthorized usage, and protecting the network against sophisticated user workarounds.

### KEY FEATURES

- Enable, secure and manage the use of public and enterprise IM applications, web conferencing and other real-time chat applications
- Automatic protection against threats identified by FaceTime Security Labs
- Identity management with policy control at global, group and individual employee levels
- Guaranteed TrueCompliance™ to meet corporate policies and government regulations
- Zero-day blocking of IM-based worm and virus attacks
- Anti-SpIM controls protect bandwidth and close security holes
- Archive file transfers over IM into WORM storage
- Advanced content filtering and keyword blocking to prevent loss of confidential information
- High availability and load-balancing deployment increases security and reliability of existing real-time communications infrastructure
- Targeted remediation and inoculation of spyware-infected endpoints without deploying client software

FaceTime Enterprise Edition is the leading solution used by the world's largest firms to secure and manage real-time communications, and ensure that the use of instant messaging and other real-time communication tools complies with corporate security policies and government regulations.

### Real-time Communications in the Enterprise

Instant messaging (IM), Web conferencing and other real-time communication and collaboration tools have become requirements for strategic and competitive advantage in today's real-time enterprises. The productivity benefits reaped from the use of these tools have dramatically expanded their use in many organizations.

Instant messaging in particular has quickly moved from personal communications niche to a valuable business tool. Industry analysts expect two thirds of enterprise organizations to choose an Enterprise Instant Messaging (EIM) solution by 2007. EIM products are moving rapidly towards becoming unified communication and collaboration platforms integrating a wide range of real-time communications tools. With the advent of federation, they enable employees to communicate with one another as well as with customers, partners, and others outside the corporate network.

### An Emerging Security and Management Challenge

Because greynet applications tend to operate below the security radar, their widespread and uncontrolled use brings with it new risks of malware infection, loss of intellectual property, falling out of compliance with government regulations and more. While some greynets, such as IM and Web conferencing, have significant business value, others can pose serious security risks. All, however, need to be controlled and managed according to policy set by the enterprise.

Managing the use of greynet applications in business is a major compliance and security concern for information security, human resources, and legal department personnel. Its prevalence and convenience as a business tool must be balanced by the requirement of certain regulations, such as SEC 17a-3 and 17a-4, NASD 3010/3110, HIPAA, Sarbanes-Oxley, Gramm-Leach-Bliley, Regulation FD, FISMA, and the US PATRIOT Act, to enforce policies and retain reviewable customer records and transaction data.

### FaceTime Enterprise Edition

FaceTime Enterprise Edition provides the most mature security, control and compliance management solution for real-time communication applications available today, supporting public and enterprise IM applications, WebEx web conferencing, P2P networks such as Skype, and professional community networks. It's backed by FaceTime Security Labs, sponsored by industry leaders such as Microsoft, Symantec, and Verisign, and the industry's largest greynet research team.

FaceTime Enterprise Edition is the only provider of TrueCompliance™, delivering full compliance with federal and industry regulations through multi-layered policy-based access control, monitoring, authentication and management of real-time communications. Through its defense-in-depth architecture, it offers comprehensive protection against worms, viruses, SpIM and other inbound threats, and targets existing spyware installations with patent-pending Active Remediation to clean and inoculate infected endpoints. Support is provided for virus scanning using existing anti-virus tools, and patent-pending anti-SpIM keeps IM networks free of bandwidth-hogging spam. Intelligent, granular content filtering and archiving/logging of all electronic conversations, as well as file transfers over IM, ensures a comprehensive audit trail for information leak prevention and compliance.

Used by nine of the top ten US banks and seventeen of twenty-four top FIMA banks, FaceTime Enterprise Edition incorporates the award-winning IM Auditor™, Real-Time Guardian™, and Greynet Enterprise Manager (GEM)™ applications. FaceTime Enterprise Edition was awarded Best Buy in SC Magazine September 2005 issue and in February 2006 received the SC Magazine 2006 Reader Trust Award for Best IM Security.

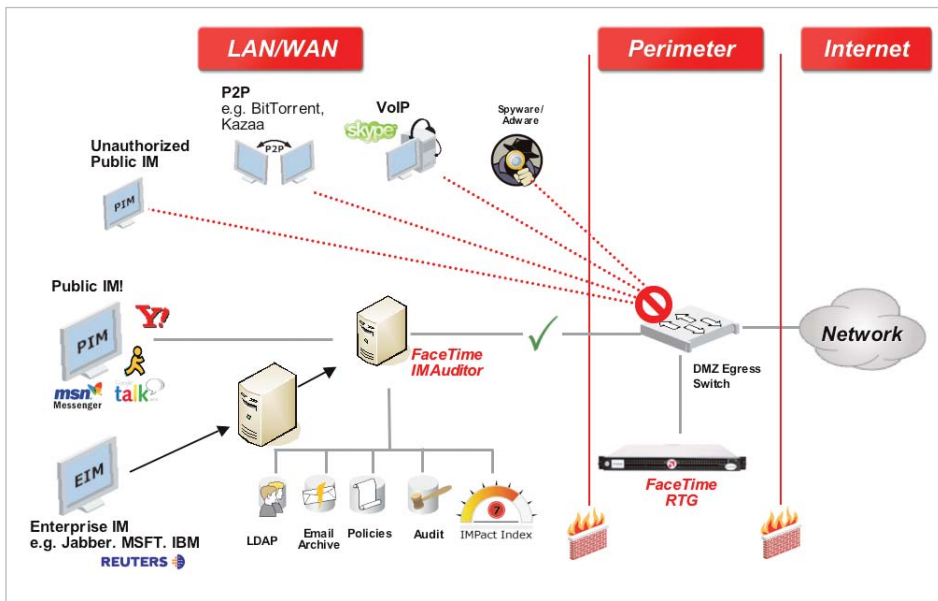


# FaceTime Enterprise Edition

## KEY BENEFITS

- Single solution to secure manage and control usage policy for major public and enterprise instant messaging, web conferencing, P2P networks including VoIP, and professional community networks
- Secure and centrally manage the safe use of real-time communication applications
- Prevent spyware with targeted remediation and inoculation of infected endpoints
- Minimize IT administration costs with flexible deployment and enhanced management capabilities
- Mature, proven solution backed by world class research and in use on more than 2 million PCs across five continents

*FaceTime Enterprise Edition brings together the benefits of IMAuditor and RTGuardian to deliver the first fully-integrated solution to the problem of security, management and compliance for real-time communications.*



## FACETIME ENTERPRISE EDITION FEATURES

### Security

- Stealth proxy operation prevents malware from disabling protection and cloaks IP addresses
- Blocks SpIM using a combination of allow/block lists, rich content filtering mechanism and patent-pending challenge/response
- Block zero-day worm and virus attacks using real-time communications channels
- Continuous protection against greynet threats identified by FaceTime Security Labs
- Delivers targeted remediation of spyware-infected endpoints without client software deployment
- Sets granular level user policies for the transfer of files over IM
- Scans file transfers, including LCS file transfers, using existing anti-virus tools
- Blocks unauthorized P2P and VoIP applications

### Management and Control

- Controls IM capabilities at global, group, and individual employee levels
- Automatically associates employees' email addresses with IM buddy names
- Real-time enforcement of policy changes
- Real-time usage reports, inter-group reports and graphical monitoring of statistics
- Secure, intuitive Web-based access to configuration functions by authorized personnel
- Advance controls for AIM business client for end-to-end policy enforcement and better user experience

### Compliance

- 100% auditing across major public and enterprise IM, web conferencing and professional community networks
- File transfer archival support for EIM networks
- TrueCompliance™ blocks attempts to circumvent established compliance workflow
- Automatic display of customizable legal disclaimers
- Blocks messages depending on severity of breach, with real-time alerts
- Prevents data tampering by assuring exported conversations match recorded conversations at the level of time-stamped messages
- Stores messages in binary and text format in the order they appear for content accuracy
- Facilitate segregation of roles and tasks based on functional responsibilities of the individual.
- Ensures authorized communications between groups use "Chinese Walls"
- Establishes compliance workflow with custom search queries for tracking and managing review of conversational content
- Email alerts and notifications to ensure records retention and facilitate ease of retrieval

### Ease of Deployment and Operations

- Flexible OS and DB platform-neutral deployment architecture in the LAN
- Co-exists with standard IT infrastructure, such as firewalls, load balancers, email systems, and proxy servers
- Load-balances among redundant directory, database and corporate proxy servers
- Plug-and-play deployment at network perimeter

with purpose-built hardened configuration

- Automated protocol and threat protection updates

### Enterprise-grade Solution

- Cost-effective support for complex, distributed data centers
- Multi-language support
- Manage and extend IM into other corporate applications through published APIs and SDKs
- True multi-tenancy, with hosting management through common infrastructure and delegated administration

### Supported Applications

- Enterprise Instant Messaging: Microsoft LCS, IBM Sametime, Antepo, Jabber, Parlano MindAlign
- Professional Community Networks: Reuters, Bloomberg, Communicator Inc., PivotSolutions
- Web Conferencing: WebEx
- Public Instant Messaging: MSN, AIM, Yahoo, GoogleTalk, ICQ, and more

### Software Requirements:

- Microsoft Windows 2000 Server, Microsoft Windows 2003 Server, or Linux
- Microsoft SQL Server 2000

### Hardware Requirements:

- Pentium IV 2 GHz CPU or higher recommended
- 1GB RAM
- 30GB available hard disk space



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